





#### Discussion:

- Secretary of Army Memo
- Metrics
- Questions





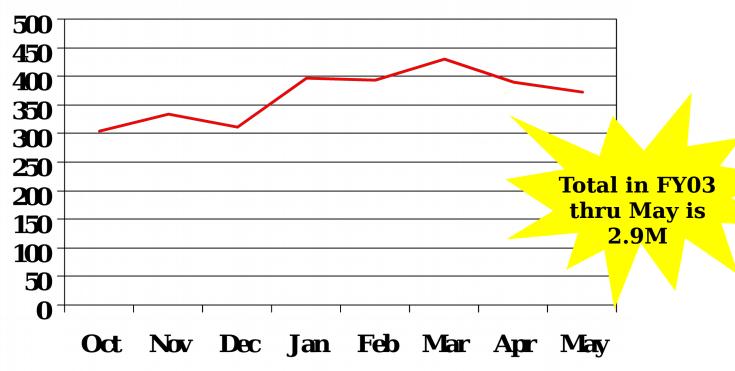


- SecArmy Memo, 28 Jan 03, Subj: Army Charge Card Programs
   Hold Commanders Accountable for their Purchase Card Programs
- Effective 1 Feb 03 established program management oversight construct
- Established program metrics



# Number of Purchase Card Transactions

FY03 Monthly (Thousands)

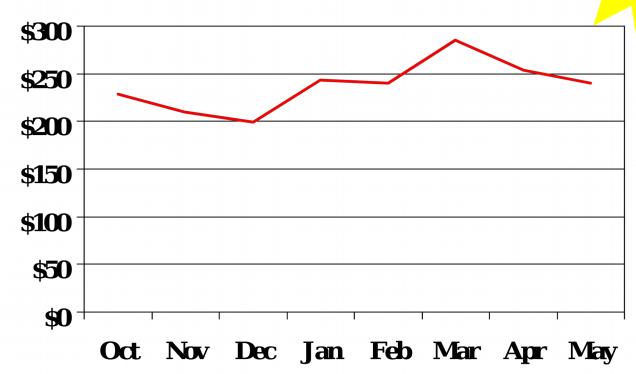




# **Purchases**

FY03 Monthly (Millions)

Total in FY03 thru May is \$1.9B





# Army EDI-Enabled Accounts

- 25,300 total accounts as of May 03
- 18,630 (74%) EDI enabled
  - -- EDI allows electronic certification
- SECArmy goal is for all non-exempt accounts to be EDIenabled



|         | ARMY         | REBATE | COMPAR | RISON (\$ | in millions)    |           |
|---------|--------------|--------|--------|-----------|-----------------|-----------|
| Qtrs    |              | Reba   | ates   |           | FY03 Potential* | FY03 Lost |
|         | FY00         | FY01   | FY02   | FY03      |                 |           |
| 1st     | \$1.7        | \$1.6  | \$2.6  | \$3.3     | \$6.0           | \$2.7     |
| 2nd     | \$1.9        | \$3.0  | \$3.5  | \$5.2     | \$7.2           | \$2.0     |
| 3rd     | \$2.1        | \$3.1  | \$4.0  |           |                 |           |
| 4th     | <i>\$3.3</i> | \$4.2  | \$5.3  |           |                 |           |
|         |              |        |        |           |                 |           |
| Totals: | \$9.0        | \$11.9 | \$15.4 | \$8.5     | \$13.2          | \$4.7     |

 $<sup>^</sup>st$   $^{
m To}$  obtain maximum potential rebate  $^{--}$  payments made to US Bank  $\,$  8 days after the end of the billing cycle.



# **Delinquencies**

#### Data Available Thru AKO:

- 60-day, 90-day, 120-day, etc. and greater
- •1-30 day delinquencies are inaccurate

Army working with US Bank and DoD to correct 1-30 day reports

Data available thru CARE is real-time and accurate at MACOM-level and below detail





#### Conclusion

Timely Certifications in CARE increase rebates and reduce delinquencies and interest penalties

Army and DoD working to ensure US Bank reports accurately capture metrics

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# Back-ups

- Not for discussion during the VTC
- •MACOM numbers are derived by Contract Region and may not reflect true MACOM performance
- Provided for your information only



#### FY 03 % of Transaction by Month

(Oct 02 through May 03)

# Total Army 2,931,390

|                          | Oct-02  | Oct-02  | Nov-02  | Nov-02  | Dec-02  | Dec-02  | J an-03 | J an-03 | Feb-03  | Feb-03  | Mar-03  | Mar-03  | Apr-03  | Apr-03  | May-03             | May-03  |
|--------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------------------|---------|
|                          | Actions | % Trans | Actions            | % Trans |
| AMC                      | 31559   | 10.38%  | 24008   | 7.18%   | 21128   | 6.78%   | 25723   | 6.49%   | 25166   | 6.41%   | 30432   | 7.07%   | 29065   | 7.46%   | 28604              | 7.68%   |
| ARCENT                   | 577     | 0.19%   | 578     | 0.17%   | 581     | 0.19%   | 631     | 0.16%   | 747     | 0.19%   | 1101    | 0.26%   | 891     | 0.23%   | 663                | 0.18%   |
| CFSC                     | 26824   | 8.82%   | 23646   | 7.07%   | 22255   | 7.14%   | 22104   | 5.58%   | 22517   | 5.74%   | 25263   | 5.87%   | 25867   | 6.64%   | 26827              | 7.21%   |
| CH OF CHAPLINS           | 1726    | 0.57%   | 1842    | 0.55%   | 1720    | 0.55%   | 1467    | 0.37%   | 1607    | 0.41%   | 1849    | 0.43%   | 2075    | 0.53%   | 1899               | 0.51%   |
| COE                      | 28960   | 9.52%   | 28754   | 8.60%   | 26536   | 8.51%   | 32617   | 8.23%   | 31759   | 8.09%   | 35457   | 8.23%   | 35642   | 9.15%   | 35452              | 9.52%   |
| DCC-W                    | 5716    | 1.88%   | 5511    | 1.65%   | 4864    | 1.56%   | 6394    | 1.61%   | 4544    | 1.16%   | 4770    | 1.11%   | 4264    | 1.09%   | 3574               | 0.96%   |
| DCC-W NEW                | 418     | 0.14%   | 458     | 0.14%   | 697     | 0.22%   | 1264    | 0.32%   | 1662    | 0.42%   | 3033    | 0.70%   | 3172    | 0.81%   | 3274               | 0.88%   |
| EUSA/ACA KOREA           | 7004    | 2.30%   | 8932    | 2.67%   | 7988    | 2.56%   | 8235    | 2.08%   | 8046    | 2.05%   | 10152   | 2.36%   | 9281    | 2.38%   | 8948               | 2.40%   |
| FORSCOM/ACA SOUTH        | 58638   | 19.28%  | 68010   | 20.34%  | 61376   | 19.68%  | 87690   | 22.13%  | 77400   | 19.72%  | 79361   | 18.43%  | 68267   | 17.53%  | 61936              | 16.64%  |
| INSCOM                   | 318     | 0.10%   | 346     | 0.10%   | 348     | 0.11%   | 512     | 0.13%   | 481     | 0.12%   | 720     | 0.17%   | 566     | 0.15%   | 478                | 0.13%   |
| MDW                      | 5431    | 1.79%   | 0       | 0.00%   | 0       | 0.00%   | 1       | 0.00%   | 0       | 0.00%   | 0       | 0.00%   | 0       | 0.00%   | 0                  | 0.00%   |
| MEDCOM                   | 34211   | 11.25%  | 32294   | 9.66%   | 29492   | 9.46%   | 35461   | 8.95%   | 35521   | 9.05%   | 40049   | 9.30%   | 36727   | 9.43%   | 34712              | 9.32%   |
| MRMC                     | 3379    | 1.11%   | 3739    | 1.12%   | 3434    | 1.10%   | 4520    | 1.14%   | 4689    | 1.19%   | 5933    | 1.38%   | 5638    | 1.45%   | 5283               | 1.42%   |
| MTMC                     | 615     | 0.20%   | 601     | 0.18%   | 502     | 0.16%   | 632     | 0.16%   | 695     | 0.18%   | 749     | 0.17%   | 734     | 0.19%   | 627                | 0.17%   |
| NGB (AIR)                | 25750   | 8.47%   | 30409   | 9.10%   | 24990   | 8.01%   | 34131   | 8.61%   | 33179   | 8.45%   | 35770   | 8.31%   | 32972   | 8.47%   | 31951              | 8.58%   |
| NGB (ARMY)               | 23597   | 7.76%   | 30961   | 9.26%   | 35126   | 11.26%  | 44887   | 11.33%  | 49815   | 12.69%  | 50321   | 11.69%  | 42070   | 10.80%  | 43338              | 11.64%  |
| SMDC                     | 1124    | 0.37%   | 1212    | 0.36%   | 1109    | 0.36%   | 1204    | 0.30%   | 1200    | 0.31%   | 1341    | 0.31%   | 1222    | 0.31%   | 1261               | 0.34%   |
| Tradoc/aca North         | 31974   | 10.51%  | 53967   | 16.14%  | 52217   | 16.75%  | 67574   | 17.06%  | 71042   | 18.10%  | 79654   | 18.50%  | 68072   | 17.48%  | 62108              | 16.68%  |
| USACCE/ACA EUROPE        | 9451    | 3.11%   | 10278   | 3.07%   | 9563    | 3.07%   | 11303   | 2.85%   | 13056   | 3.33%   | 13904   | 3.23%   | 12369   | 3.18%   | 11000              | 2.95%   |
| USARPAC/ACA PARCIFIC     | 5737    | 1.89%   | 7250    | 2.17%   | 6514    | 2.09%   | 8010    | 2.02%   | 7575    | 1.93%   | 8375    | 1.94%   | 8238    | 2.12%   | 8293               | 2.23%   |
| USARSO/ACA S. HEMISPHERE | 1118    | 0.37%   | 1510    | 0.45%   | 1392    | 0.45%   | 1852    | 0.47%   | 1854    | 0.47%   | 2379    | 0.55%   | 2321    | 0.60%   | 2064               | 0.55%   |
| TOTAL ARMY               | 304,127 | 1       | 334,306 | 1       | 311,832 | 1       | 396,212 | 1       | 392,555 | 1       | 430,613 | 1       | 389,453 | 1       | 372,292<br>314,494 | 1       |



#### FY 03 Purchases by Month

(Oct 02 through May 03)

#### **Total Army** \$1,899,138,813

|                          | Oct-02               | Nov-02               | Dec-02               | J an-03              | Feb-03               | Mar-03               | Apr-03               | May-03               |
|--------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
|                          | SALES                |
| AMC                      | \$<br>49,344,533.04  | \$<br>26,613,937.62  | \$<br>23,951,445.39  | \$<br>28,319,105.59  | \$<br>25,008,807.30  | \$<br>33,756,679.02  | \$<br>30,860,660.95  | \$<br>29,243,339.76  |
| ARCENT                   | \$<br>962,168.52     | \$<br>792,966.16     | \$<br>939,896.57     | \$<br>999,764.02     | \$<br>859,260.91     | \$<br>1,890,298.91   | \$<br>2,075,656.11   | \$<br>2,122,912.49   |
| CFSC                     | \$<br>9,766,584.29   | \$<br>7,793,281.74   | \$<br>7,180,960.84   | \$<br>7,659,991.64   | \$<br>7,430,013.33   | \$<br>9,169,378.47   | \$<br>9,261,707.20   | \$<br>9,215,378.86   |
| CH OF CHAPLINS           | \$<br>348,131.38     | \$<br>341,411.39     | \$<br>332,114.13     | \$<br>255,460.01     | \$<br>327,652.37     | \$<br>329,406.72     | \$<br>379,260.79     | \$<br>373,656.61     |
| COE                      | \$<br>16,378,343.59  | \$<br>13,120,375.39  | \$<br>11,565,860.29  | \$<br>15,253,181.77  | \$<br>13,215,763.78  | \$<br>14,954,652.47  | \$<br>14,934,978.23  | \$<br>14,861,872.18  |
| DCC-W                    | \$<br>8,918,401.84   | \$<br>4,722,776.35   | \$<br>6,136,835.09   | \$<br>8,540,992.67   | \$<br>4,209,808.11   | \$<br>6,241,509.46   | \$<br>4,879,804.06   | \$<br>4,769,645.16   |
| DCC-W NEW                | \$<br>635,998.50     | \$<br>304,429.39     | \$<br>876,426.90     | \$<br>959,340.19     | \$<br>1,120,260.22   | \$<br>2,125,644.45   | \$<br>2,461,833.99   | \$<br>2,333,247.33   |
| EUSA/ACA KOREA           | \$<br>5,131,766.17   | \$<br>5,895,580.12   | \$<br>4,997,497.52   | \$<br>5,305,044.98   | \$<br>5,044,734.41   | \$<br>6,060,832.11   | \$<br>5,596,118.91   | \$<br>5,412,961.86   |
| FORSCOM/ACA SOUTH        | \$<br>43,101,386.30  | \$<br>44,333,479.11  | \$<br>45,664,681.48  | \$<br>58,214,986.92  | \$<br>50,444,073.10  | \$<br>60,511,001.48  | \$<br>49,977,400.59  | \$<br>44,652,176.57  |
| INSCOM                   | \$<br>163,965.70     | \$<br>159,696.94     | \$<br>141,088.20     | \$<br>196,748.23     | \$<br>230,433.02     | \$<br>263,790.22     | \$<br>236,114.44     | \$<br>334,019.22     |
| MDW                      | \$<br>2,181,806.46   | \$<br>-              | \$<br>-              | \$<br>12.52          | \$<br>-              | \$<br>-              | \$<br>-              | \$<br>-              |
| MEDCOM                   | \$<br>22,982,969.27  | \$<br>19,050,766.27  | \$<br>19,070,003.83  | \$<br>22,857,306.44  | \$<br>26,893,057.42  | \$<br>26,453,791.32  | \$<br>23,438,702.80  | \$<br>24,069,054.52  |
| MRMC                     | \$<br>2,010,814.70   | \$<br>1,779,109.89   | \$<br>1,689,498.77   | \$<br>3,070,173.04   | \$<br>3,626,287.38   | \$<br>4,428,272.68   | \$<br>3,569,432.34   | \$<br>5,645,117.05   |
| MTMC                     | \$<br>984,769.89     | \$<br>667,158.22     | \$<br>511,297.06     | \$<br>777,152.70     | \$<br>832,758.01     | \$<br>737,041.47     | \$<br>963,246.88     | \$<br>525,896.80     |
| NGB (AIR)                | \$<br>9,561,744.64   | \$<br>8,376,286.29   | \$<br>6,795,591.61   | \$<br>9,338,763.65   | \$<br>9,407,128.10   | \$<br>10,420,034.19  | \$<br>9,335,123.45   | \$<br>9,326,620.34   |
| NGB (ARMY)               | \$<br>15,634,745.83  | \$<br>15,802,318.53  | \$<br>15,453,733.34  | \$<br>18,434,564.86  | \$<br>21,327,129.49  | \$<br>23,515,641.94  | \$<br>18,341,283.78  | \$<br>18,150,709.04  |
| SMDC                     | \$<br>1,529,125.54   | \$<br>1,781,628.08   | \$<br>1,486,066.01   | \$<br>1,784,724.91   | \$<br>1,249,173.73   | \$<br>1,966,638.45   | \$<br>1,434,389.88   | \$<br>2,241,290.79   |
| TRADOC/ACA NORTH         | \$<br>23,326,118.34  | \$<br>43,465,689.56  | \$<br>39,307,429.30  | \$<br>46,989,718.78  | \$<br>52,830,041.37  | \$<br>63,766,164.73  | \$<br>57,510,695.49  | \$<br>49,260,610.51  |
| USACCE/ACA EUROPE        | \$<br>9,731,696.82   | \$<br>8,371,178.89   | \$<br>8,131,074.01   | \$<br>8,315,094.46   | \$<br>10,079,144.37  | \$<br>11,794,563.77  | \$<br>10,507,916.44  | \$<br>10,121,434.08  |
| USARPAC/ACA PARCIFIC     | \$<br>4,222,070.10   | \$<br>3,727,579.10   | \$<br>3,341,657.43   | \$<br>3,888,173.93   | \$<br>4,011,919.90   | \$<br>4,830,734.15   | \$<br>4,863,728.50   | \$<br>4,863,729.31   |
| USARSO/ACA S. HEMISPHERE | \$<br>1,883,179.04   | \$<br>2,313,711.87   | \$<br>1,712,982.86   | \$<br>1,802,151.04   | \$<br>1,538,751.30   | \$<br>2,140,939.65   | \$<br>3,083,333.03   | \$<br>2,398,266.02   |
| TOTAL                    | \$<br>228,800,319.96 | \$<br>209,413,360.91 | \$<br>199,286,140.63 | \$<br>242,962,452.35 | \$<br>239,686,197.62 | \$<br>285,357,015.66 | \$<br>253,711,387.86 | \$<br>239,921,938.50 |



# FY 03 Army's 1st Quarter Rebate and File Turn

| Level2   | Level3 Level4      |             |             |               | ount of Card Holders |              |            | Potential Rebate     | Lost Rebates       |
|----------|--------------------|-------------|-------------|---------------|----------------------|--------------|------------|----------------------|--------------------|
| Army     | DCCW-OLD           | 19531.33    | 80.0        | 40.17         | 1017                 | 19863358.48  | 40855.06   | \$185,821.72         | \$144,966.66       |
|          | DCCW-NEW           | 11793.46    | 83.8        | <i>26.77</i>  | 153                  | 1804399.05   | 4096.12    | \$16,880.15          | \$12,784.03        |
|          | MTMC               | 19911.27    | <i>57.7</i> | <i>67.29</i>  | 107                  | 2130505.52   | 7199.95    | \$19,930.88          | \$12,730.93        |
|          | ARNGB              | 6354.50     | 51.4        | 27.40         | <i>7</i> 395         | 46991524.32  | 202656.33  | \$439,605.71         | \$236,949.38       |
|          | CFSC NAF           | 9520.02     | 46.1        | <i>51.7</i> 3 | <i>2</i> 974         | 28312554.08  | 153858.53  | \$264,863.94         | \$111,005.41       |
|          | AMC                | 34534.98    | 50.9        | 154.31        | 3490                 | 120527095.62 | 538535.87  | \$1,127,530.98       | \$588,995.11       |
|          | MDW                | 10731.06    | 41.2        | 66.09         | 651                  | 6985922.26   | 43022.91   | \$65,353.30          | \$22,330.39        |
|          | USMDC              | 30428.48    | <i>36.6</i> | 210.10        | 157                  | 4777271.84   | 32985.92   | <i>\$44,691.3</i> 8  | <i>\$11,705.46</i> |
|          | COE                | 11369.17    | 50.6        | 51.88         | 3969                 | 45124222.26  | 205898.93  | \$422,137.10         | \$216,238.17       |
|          | TRODOC/ACA NORTH   | 16896.17    | 39.7        | 106.70        | 4564                 | 77114103.22  | 486998.92  | \$721,402.44         | \$234,403.52       |
|          | USARSO/ACA S. HEMP | 15703.65    | 42.8        | 86.95         | 266                  | 4177169.62   | 23128.92   | \$39,077.42          | \$15,948.50        |
|          | FORSCON/ACA SOUTH  | 11892.24    | 41.5        | 66.54         | 10550                | 125463149.48 | 702025.29  | \$1,173,707.76       | \$471,682.47       |
|          | USAMRAA            | 19026.65    | 40.8        | 114.95        | <i>2</i> 85          | 5422594.29   | 32759.51   | <i>\$50,728.37</i>   | \$17,968.86        |
|          | USARPAC/ACA PAC.   | 10277.11    | 49.0        | 44.79         | 1095                 | 11253437.35  | 49044.77   | <i>\$105,275.91</i>  | \$56,231.14        |
|          | INSCOM             | 5533.30     | 39.0        | <i>35.40</i>  | 84                   | 464797.14    | 2973.74    | <i>\$4,34</i> 8.18   | \$1,374.44         |
|          | USACCE /ACA EUROPE | 11031.85    | 51.1        | 41.61         | 2396                 | 26432323.21  | 99687.58   | <i>\$247,274.3</i> 8 | \$147,586.80       |
|          | ARCENT             | 26660.91    | <i>75.3</i> | 18.65         | 101                  | 2692752.33   | 1884.06    | <i>\$25,190.70</i>   | \$23,306.64        |
|          | USACCK             | 10143.48    | 40.6        | 60.91         | 1564                 | 15864408.93  | 95260.45   | \$148,411.55         | \$53,151.10        |
|          | CHAPLAINS          | 2790.18     | 54.0        | 11.23         | <i>366</i>           | 1021204.44   | 4111.20    | \$9,553.37           | \$5,442.17         |
|          | AFNGB              | 4189.98     | 39.9        | 26.05         | 5958                 | 24963892.85  | 155201.38  | \$233,537.22         | \$78,335.84        |
|          | MEDCOM             | 27295.72    | <i>35.3</i> | <i>178.27</i> | 2496                 | 68130115.42  | 444967.84  | \$637,357.23         | \$192,389.39       |
| 21 Total |                    | 12883.35    | 46          | 67.03         | 49639                | 639516801.71 | 3327153.28 | \$5,982,679.68       | \$2,655,526.40     |
|          |                    |             |             |               |                      |              |            |                      |                    |
|          |                    |             |             |               |                      |              |            |                      |                    |
|          |                    |             |             |               |                      |              |            |                      |                    |
| Grand To | otal               | 12883.35385 | 45.67245513 | 67.027001     | 49639                | 639516801.71 | 3327153.28 | \$5,982,679.68       | \$2,655,526.40     |

Army file turn standard is 28 days



# FY 03 Army's 2nd Quarter Rebate and

File Turn

|          | _         |              | LLC .      | <u>L UI I L</u>   |               |              |            |                  |                |
|----------|-----------|--------------|------------|-------------------|---------------|--------------|------------|------------------|----------------|
| Level2   | Level3    | Average of I | Average of | Average of Net_CH | Count of Card | Purchases    | Rebates    | Potential Rebate | Lost Rebates   |
| ARMY     | DCCW-OLD  | 21663.30     | 56         | 51.25             | 883           | 19128689.97  | 45249.92   | \$178,948.89     | \$133,698.97   |
|          | DCCW-NEW  | 11158.82     | 52         | 61.24             | 375           | 4184557.78   | 22963.48   | \$39,146.54      | \$16,183.06    |
|          | MTMC      | 20478.71     | 58         | 70.14             | 114           | 2334572.48   | 7996.25    | \$21,839.93      | \$13,843.68    |
|          | ARNGB     | 8097.25      | 40         | 51.21             | 7871          | 63733476.75  | 403052.70  | \$596,226.67     | \$193,173.97   |
|          | CFSC NAF  | 8557.37      | <i>3</i> 8 | <i>58.7</i> 8     | 2804          | 23994872.80  | 164819.50  | \$224,472.04     | \$59,652.54    |
|          | AMC       | 31725.54     | 37         | 214.25            | 2746          | 87118322.80  | 588336.85  | \$814,991.91     | \$226,655.06   |
|          | USMDC     | 27921.13     | 37         | 191.89            | 176           | 4914119.64   | 33772.48   | \$45,971.59      | \$12,199.11    |
|          | COE       | 9755.47      | 37         | 64.50             | 4428          | 43197228.14  | 285624.58  | \$404,110.07     | \$118,485.49   |
|          | ACA SOUTH | 18675.33     | <i>3</i> 5 | 132.31            | 8757          | 163539873.61 | 1158647.07 | \$1,529,915.52   | \$371,268.45   |
|          | USARSO    | 12427.71     | 34         | 70.86             | 318           | 3952010.96   | 22533.79   | \$36,971.06      | \$14,437.27    |
|          | ACA NORTH | 18729.46     | 34         | 136.32            | 8954          | 167703613.41 | 1220567.18 | \$1,568,867.30   | \$348,300.12   |
|          | USAMRAA   | 38903.04     | 28         | 327.51            | 286           | 11126270.27  | 93666.61   | \$104,086.26     | \$10,419.65    |
|          | USARPAC   | 10753.03     | 34         | 69.28             | 1186          | 12753089.45  | 82165.40   | \$119,305.15     | \$37,139.75    |
|          | INSCOM    | 7117.95      | 26         | 60.24             | 96            | 683323.27    | 5783.37    | \$6,392.49       | \$609.12       |
|          | USACCE    | 11731.02     | 37         | 76.79             | 2580          | 30266035.04  | 198120.36  | \$283,138.76     | \$85,018.40    |
|          | ARCENT    | 32587.42     | 68         | 15.78             | 115           | 3747553.47   | 1814.52    | \$35,058.36      | \$33,243.84    |
|          | USACCK    | 10204.70     | 33         | 74.29             | 1606          | 16388753.15  | 119304.15  | \$153,316.79     | \$34,012.64    |
|          | CHAPLAINS | 2570.68      | 59         | 8.49              | 348           | 894597.27    | 2953.00    | \$8,368.96       | \$5,415.96     |
|          | AFNGB     | 4642.91      | 29         | 37.11             | 6322          | 29352447.88  | 234608.82  | \$274,592.15     | \$39,983.33    |
|          | MEDCOM    | 32687.25     | 31         | 236.73            | 2351          | 76847718.30  | 556556.89  | \$718,910.40     | \$162,353.51   |
| 21 Total |           | 14638.86     | <i>3</i> 6 | 100.32            | 52317         | 765861126.44 | 5248536.92 | \$7,164,630.84   | \$1,916,093.92 |
|          |           |              |            |                   |               |              |            |                  |                |
| Grand To | otal      | 14638.86     | 36         | 100.32            | 52317         | 765861126.44 | 5248536.92 | \$7,164,630.84   | \$1,916,093.92 |

Army file turn standard is 28 days



# ARMY EDI-ENABLED ACCOUNTS As of May 2003

| HIGHEST HIERARCHY LEVEL APPLICABLE (LEVEL 3)     | EDI ENABLED<br>MANAGING<br>ACCOUNTS | NON-EDI ENABLED MANAGING ACCOUNTS |
|--|-------------------------------------|-----------------------------------|
| Military Traffic Management Command (MTMC)       | 0                                   | 70                                |
| Army National Gudard Bureau (ARNGB)              | 0                                   | <i>24</i> 16                      |
| Communiuty Family Service Command (CFSC NAF)     | 1012                                | 283                               |
| Army Material Command (AMC)                      | 1342                                | 129                               |
| USA Space & Strategic Defense Command (USMDC)    | 93                                  | 2                                 |
| Army Contracting Agency Northern Region (ACA NO) | 3829                                | 254                               |
| Corps of Engineers (COE)                         | 0                                   | 2123                              |
| US Army Southern Operations (USARSO)             | 208                                 | 29                                |
| Army Contracting Agency Southern Region (ACA SO) | 4276                                | 346                               |
| US Army medical Research Activity (USAMRAA)      | 139                                 | 0                                 |
| US Army Pacific (USARPAC)                        | 505                                 | 45                                |
| USA Intelligence Service Command (INSCOM)        | 46                                  | 2                                 |
| US Army Contracting Command Europe (USACCE)      | 1286                                | 80                                |
| Arcent Third US Army AFCM (ARCENT)               | 49                                  | 16                                |
| Army Contracting Korea (USACCK)                  | 707                                 | 52                                |
| Office Chief of Chaplains (CHAPLAINS)            | 0                                   | 77                                |
| US Army Medical Command (MEDCOM)                 | 1250                                | 111                               |
| Defense Supply Service Washington (DCCW) (08)    | 0                                   | 369                               |
| Defense Supply Service Washington (DCCW) (09)    | 146                                 | 238                               |
| Air Force National Guard Bureau (AFNGB)          | 3742                                | 54                                |
| ArmyTOTAL  | 18630                               | 6696                              |

- 74% accounts EDI-enabled as of May 03
- ullet Some accounts used for contract pay and will not  $\underline{\phantom{a}}$



#### FY 03 Army Delinquencies as a % Receivable

| As of 10  | /23/02 | 2                 | •                   |        |        |       |        |     |         |        |    |        |        |
|-----------|--------|-------------------|---------------------|--------|--------|-------|--------|-----|---------|--------|----|--------|--------|
|           |        | Cycle Receivables | 60+DPD              | %      | 90+D   | PD    | %      | 120 | )+DPD   | %      | 15 | 1+DPD  | %      |
| Total     | \$     | 302,622,061       | \$ 1,106,482        | 0.366% | \$ 146 | 5,136 | 0.048% | \$  | 19,674  | 0.007% | \$ | 862    | 0.000% |
| As of 11  | /23/02 |                   |                     |        |        |       |        |     |         |        |    |        |        |
|           |        | Cycle Receivables | 60+DPD              | %      | 90+D   |       | %      |     | )+DPD   | %      | 15 | 1+DPD  | %      |
| Total     | \$     | 312,620,764       | \$ 2,115,594        | 0.677% | \$ 232 | 2,522 | 0.074% | \$  | 35,983  | 0.012% | \$ | 2,406  | 0.001% |
| As of 12  | /23/02 |                   |                     |        |        |       |        |     |         |        |    |        |        |
|           |        | Cycle Receivables | 60+DPD              | %      | 90+D   |       | %      |     | )+DPD   | %      |    | 1+DPD  | %      |
| Total     | \$     | 292,038,782       | <b>\$ 1,707,248</b> | 0.585% | \$ 247 | 7,093 | 0.085% | \$  | 69,535  | 0.024% | \$ | 10,187 | 0.003% |
| As of 1/2 | 23/03  |                   |                     |        |        |       |        |     |         |        | 1  |        |        |
|           |        | Cycle Receivables | 60+DPD              | %      | 90+D   |       | %      |     | )+DPD   | %      |    | 1+DPD  | %      |
| Total     | \$     | 261,452,630       | \$ 3,098,917        | 1.185% | \$ 318 | 3,958 | 0.122% | \$  | 63,876  | 0.024% | \$ | 23,682 | 0.009% |
| As of 2/2 | 23/03  |                   |                     | 1      |        |       |        |     |         |        |    |        | 1 .    |
|           |        | Cycle Receivables | 60+DPD              | %      | 90+D   |       | %      |     | )+DPD   | %      | _  | 1+DPD  | %      |
| Total     | \$     | 311,511,433       | \$ 2,404,115        | 0.772% | \$ 470 | ),605 | 0.151% | \$  | 89,399  | 0.029% | \$ | 6,129  | 0.002% |
| As of 3/2 | 23/03  |                   |                     |        |        |       |        |     |         |        |    |        | •      |
|           |        | Cycle Receivables | 60+DPD              | %      | 90+D   |       | %      |     | )+DPD   | %      |    | 1+DPD  | %      |
| Total     | \$     | 331,519,112       | <b>\$ 1,654,942</b> | 0.499% | \$ 291 | L,789 | 0.088% | \$  | 84,338  | 0.025% | \$ | 35,055 | 0.011% |
| As of 4/2 | 23/03  |                   |                     |        |        |       |        |     |         |        |    |        |        |
|           |        | Cycle Receivables | 60+DPD              | %      | 90+D   |       | %      |     | )+DPD   | %      | _  | 1+DPD  | %      |
| Total     | \$     | 330,305,147       | <b>\$</b> 728,514   | 0.221% | \$ 162 | 2,369 | 0.049% | \$  | 50,155  | 0.015% | \$ | 25,074 | 0.008% |
| As of 5/2 | 23/03  |                   |                     |        |        |       |        |     |         |        |    |        |        |
|           |        | Cycle Receivables | 60+DPD              | %      | 90+D   |       | %      |     | )+DPD   | %      | _  | 1+DPD  | %      |
| Total     | \$     | 307,354,086       | <b>\$ 1,872,776</b> | 0.609% | \$ 234 | 1,185 | 0.076% | \$  | 102,402 | 0.033% | \$ | 12,748 | 0.004% |
| As of 6/2 | 23/03  |                   |                     |        |        |       |        |     |         |        |    |        |        |
|           |        | Cycle Receivables | 60+DPD              | %      | 90+D   |       | %      | 120 | )+DPD   | %      | 15 | 1+DPD  | %      |
| Total     | \$     | 295,034,854       | <b>\$ 1,952,640</b> | 0.662% | \$ 235 | 5,530 | 0.080% | \$  | 55,244  | 0.019% | \$ | 17,680 | 0.006% |